



INTERNATIONAL TRUCK AND ENGINE CORPORATION
4201 WINFIELD ROAD, WARRENVILLE, IL 60555
TELEPHONE 630-753-5000

TRUCK GROUP

**URGENT SAFETY RECALL: 99501
FOURTH NOTICE
November, 2001**

Dear International Customer:

REASON FOR THIS RECALL

WARNING! - IF THE REQUIRED SERVICE PROCEDURE IS NOT PERFORMED, THE TIE ROD END COULD SEPARATE FROM THE TIE ROD TUBE WITHOUT WARNING UNDER NORMAL DRIVING CONDITIONS. The separation of a tie rod end WOULD result in loss of steering control and COULD POSSIBLY cause a vehicular accident resulting in personal injury, property damage, or death.

This is the **FOURTH AND FINAL NOTICE** that will be sent out, in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, to inform owners of this defect. International Truck and Engine Corporation has determined that there is a defect, related to motor vehicle safety, in the front steer axle on your vehicle. Your vehicle could be involved in an accident, which could result in property damage, personal injury, or death, if this Safety Recall is not completed to correct the defect.

The defect exists on 1552, 1652, 3400, 3600, 3800, 4700, and 4900 models equipped with a 6000 or 8000 pound rated capacity steer axle and built from 5/1/86 through 10/31/97. The first notice was mailed out in April of 1999. According to our records, as of October 2001, you are the owner of the vehicle on the enclosed card and the Safety Recall service procedure has not been completed yet. **ALL VEHICLES IN THIS SAFETY RECALL MUST HAVE THE TIE ROD ASSEMBLY REPLACED.** If you are not the owner, we need your help finding the current owner; please help us notify the owner by answering paragraph 4 under **"ACTION YOU SHOULD TAKE."**

ACTION YOU SHOULD TAKE

1. Our records show that you are the owner of the vehicle identified on the enclosed card. If you are not the owner, please respond to paragraph 4 below.
2. Please contact your local International dealer to schedule an appointment and have the service procedure completed. Be prepared to read your vehicle identification number from your campaign card, provided with your notification letter, when you call to schedule an appointment. The remedy is to replace the defective tie rod assembly on your vehicle. The repair will be made without charge to you and may require approximately one hour of repair time. **ALL VEHICLES IN THIS SAFETY RECALL MUST HAVE THE TIE ROD ASSEMBLY REPLACED.**
3. If the vehicle will not or cannot be corrected, please mark on the enclosed card under "CHECK ONE", the box which best describes why the vehicle will not be repaired, and return the postage-prepaid card to us.
4. In the event you no longer own the vehicle described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so that we can contact the current owner and you will not be contacted again regarding this recall.

IF YOU NEED ASSISTANCE

If you take your vehicle to your International dealer on a mutually agreed upon service date, and he does not remedy this condition without charge on that date or within five days, you can obtain assistance by following the procedure described in the Owner Assistance Guide section in your Owner's Manual or by calling toll free 1-800-448-7825.

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590, or call the toll-free Auto Safety Hot Line at 1-888-327-4236 if your International Dealer fails to repair or is unable to remedy this condition without charge or within a reasonable time.

We urge your prompt attention to the correction of this safety defect and apologize for any inconvenience this may cause you.

INTERNATIONAL TRUCK AND ENGINE CORPORATION